

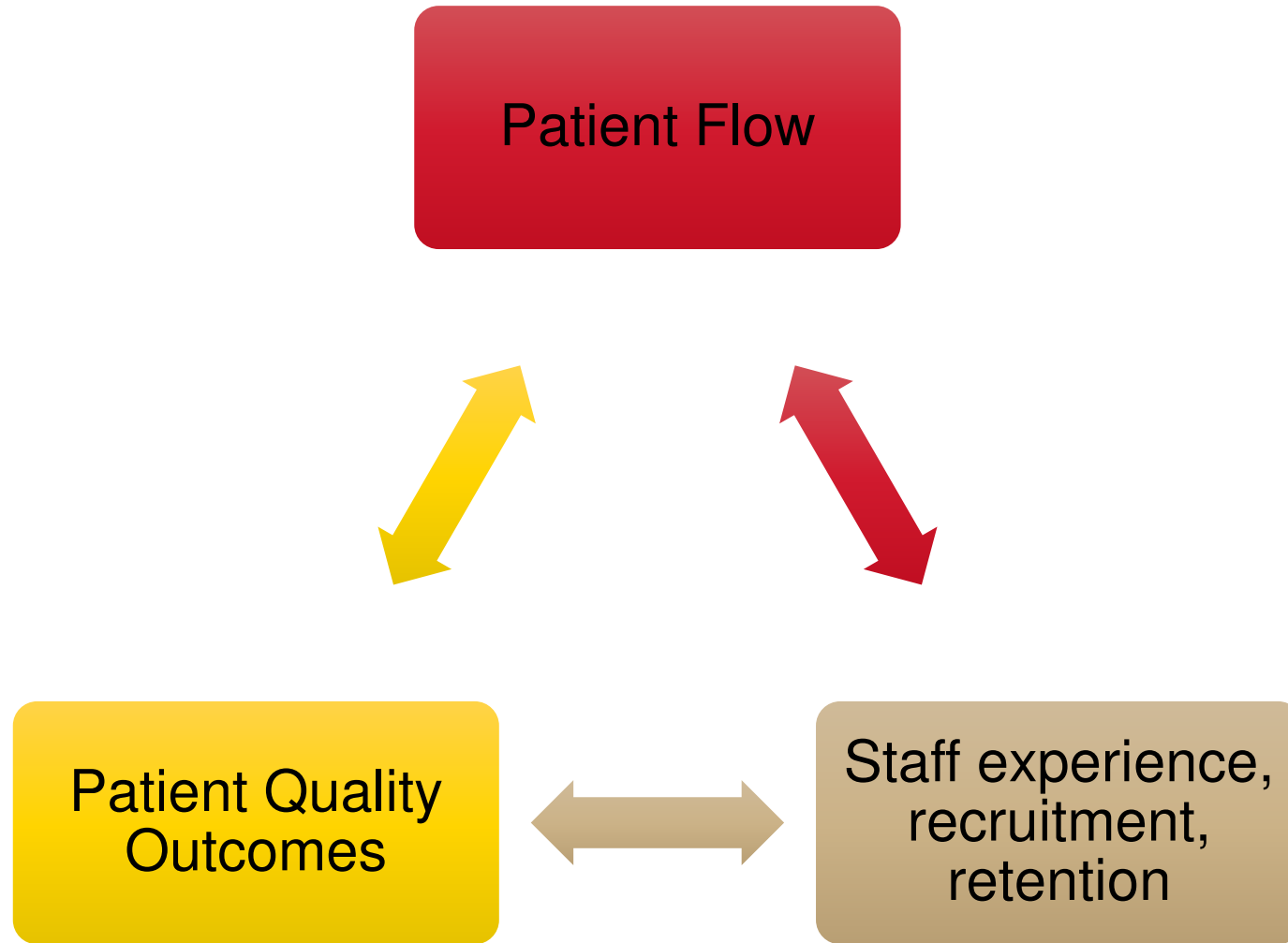
Hospital Throughput Workgroup

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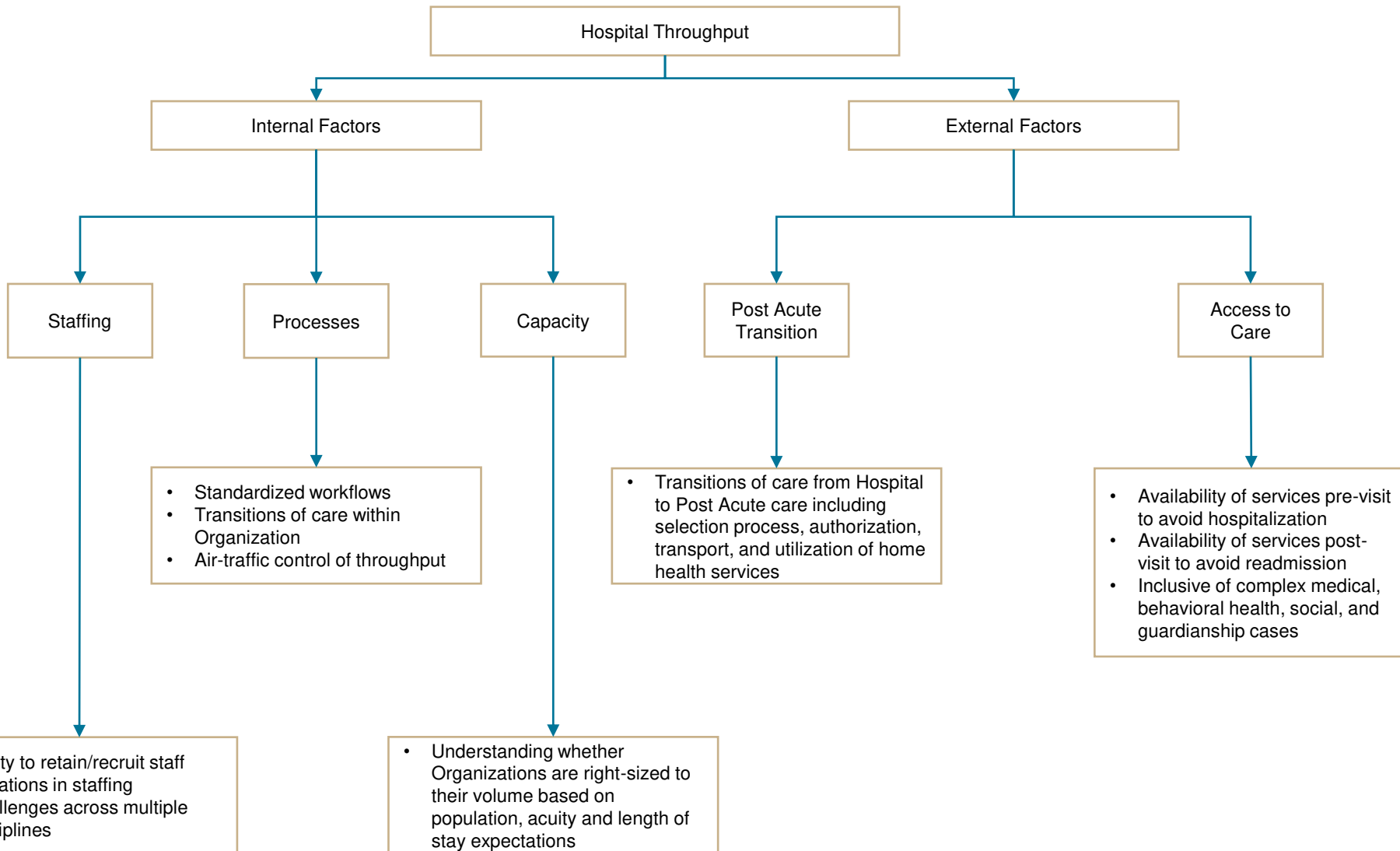
compassion | **discovery** | **excellence** | **diversity** | **integrity**







Assessment of Patient Flow

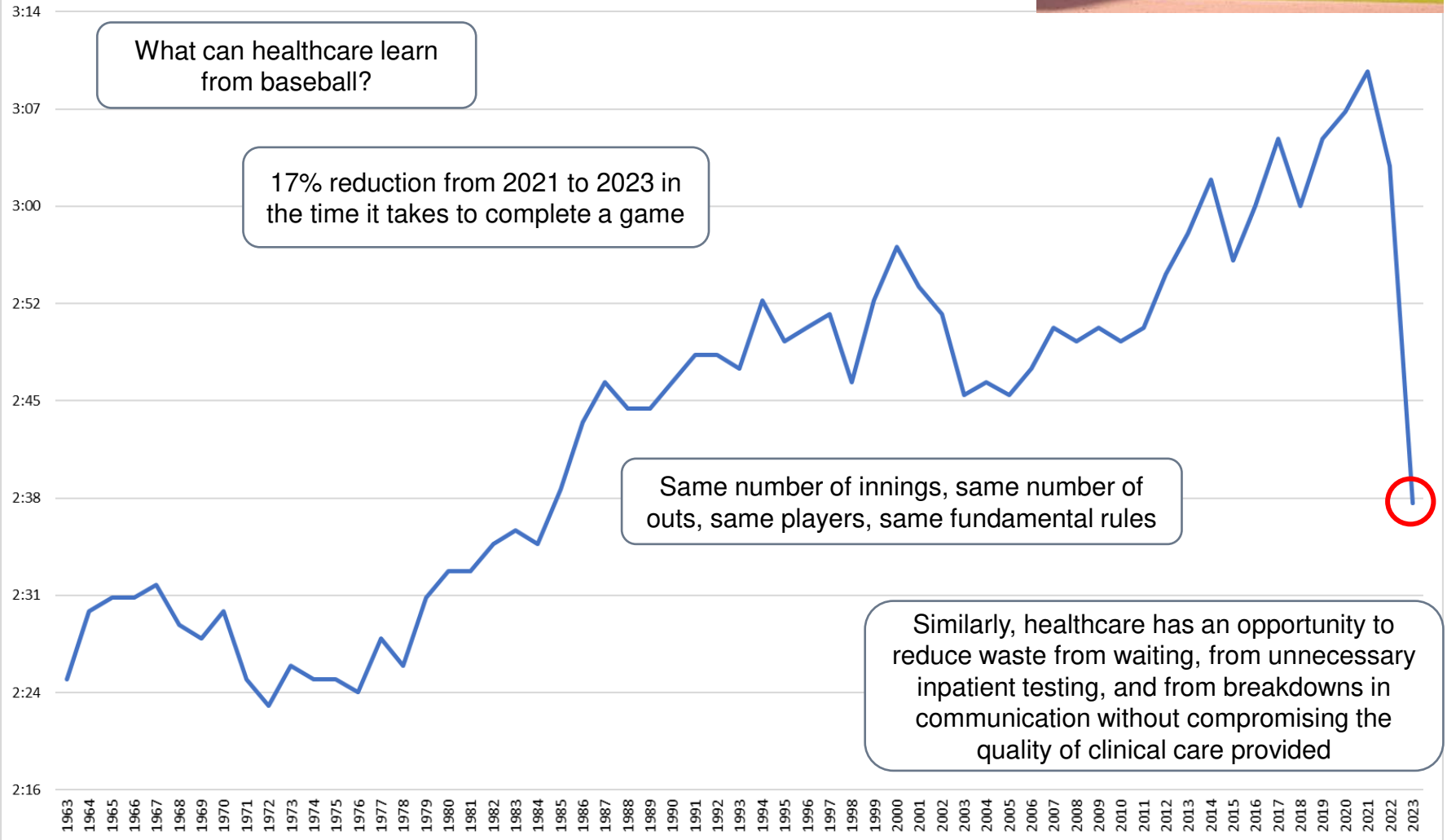




Opportunities to make a difference



Year versus Average Game Time





Opportunities to make a difference

How can healthcare reduce the “time between pitches...?”

Some potential opportunities:

Internal

- Dedicated and empowered team tasked to implement best practices, address bottlenecks/surge in real time, and spread wait time responsibility across the entire Organization
- Decrease use of post-acute facilities through early mobility, utilization of home health, and appropriate referrals
- Recruitment and retention strategies catered to today’s workforce priorities
- Assess true capacity needs of Maryland Hospitals to better inform where resources and efforts should be focused

External

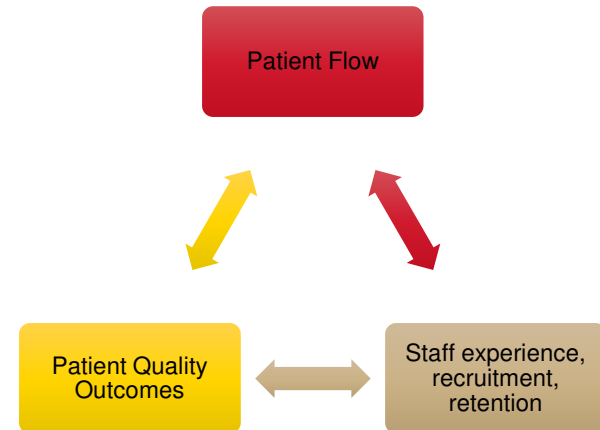
- Collaboration with post acute care facilities to streamline acceptance and transfer processes
- Work with external agencies to help address complex medical and/or social needs of our population
- Partner with EMS to evaluate and improve off-load processes
- Incentivize/encourage the development of multidisciplinary, key stakeholder teams to implement innovative, evidence-based ideas to improve flow across the healthcare continuum



What defines success

- Improved Patient Flow
 - Decreased Left Without Being Seen and Wait Times
 - Decreased Length of Stay
 - Fewer Boarders

- Stronger Patient Outcomes
 - Decreased mortality
 - Decreased readmissions
 - Improved patient experience



- Better Staff Experience, Recruitment, and Retention